

ongoing situation

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Date: Sat, 12 Feb 2022 21:33:17 +0000
Attachments: Copy of Protest POE List POJ Engagement 20220212 1430 (003).xlsx (16.88 kB); Feb 12 1500 COVID Mandate Protest Map National DCO.pdf (619.08 kB)

Hi all,

I just got off a call with the EVP, VP IEB, RDGs and HQ DGs on the current situation this weekend. As you can see by the numerous updates, there are several POEs that are either partially or entirely affected by the current protests this weekend. Some have been ongoing for some time, while others are witnessing new events this weekend.

I've attached a list of 21 of the most crucial ports, particularly in terms of commercial traffic, and there is a desire amongst the senior exec, as well as more senior decision makers to ensure that we are providing not just reporting on the current situation, but that we are trying to get ahead of this so that we flag any prospective issues as we become aware of them (e.g. planned protests or chatter on social media). So this would include reaching out to regional IEOG who are also monitoring social media, in addition to their staff being on the ground and speaking with local partners on the ground. The goal here is so that we are able to flag planned activities before they happen (if at all) and allow regions to deal with partners to put contingency plans in place for alternate routes in and out of POEs, so that services are not entirely cut off and disruptions can be minimized.

An issue that was raised is that it seems that everyone is doing OSINT/SOCMINT, including all the regions, and this even includes some senior managers joining in to monitor some of the chat groups that are being used to organize these events. While I do not expect there to ever be a complete level of de-confliction on these activities, what I would propose is that we ensure that we are coordinated as much as possible with our regional IEOG colleagues. This would be done in two ways – one would be to ensure that any information being reported to the BOC that has been garnered from social media/OSINT indicates the source, so that they can track it and note any duplications. Two – we need to start adding regular touch points with the regional IEOG directors as part of our battle rhythm so that we can discuss the situation on the ground, as well as benefit from any police sensitive reporting they have that may be shared verbally, but that can't be consigned to writing on our open systems.

There seems to be a sentiment in the regions that since IEOG doesn't report info in to the BOC, the onus is on us and the BOC to be keeping them in the loop. So therefore, these regular touch points could allow us to ensure de-confliction.

So – Jenn – Could I ask that you set up meetings 3 times a week, Mon, Weds, Fri (we will adjust as necessary – there will be a daily DG level meeting with the VPs and EVP at 11 or half past Ottawa-time to cover any hot issues, so we may need to adjust), with reps from ICAP, NTC, BOC, and regional IEOD. I'll try and chair the first one or two, and thereafter I will leave to directors or delegates to discuss. The goals of these meetings will be to:

- Maintain situational awareness on ongoing, emergent and potential situations at or In the Vicinity Of (IVO) POEs, particularly the 21 listed, and to ensure regions and the BOC are informed for contingency planning and situational awareness purposes;
- Ensure that any duplicative reporting is flagged so that we are not amplifying reporting, when not warranted, while also ensuring regional inputs are making their way to the BOC;
- Ensure that any more sensitive reporting that regions can share verbally is accounted for appropriately;
- Any info on cross-border events (planned, rumored, actual) are taken into account, to include info gleaned from our US partners.

There was mentioned by RDG SOR of an operational level product that was put out by intel and not BOC during major events in the past. If anyone has an example of what one of those looks like, I'd like to see that and understand if there are any gaps with what the BOC is putting out now with our input (and which I think is a really great and very comprehensive product). I don't want to reinvent the wheel, but if there are informational and intel gaps that exist, we need to do our best to close them, and we can achieve that by working together to use our collective resources to best effect.

I am of course open to suggestions on any of this, but clearly, we need to ensure more regular face time with our regional colleagues.

I truly appreciate everyone's dedication as this starts into the third week of this crisis, while we also try and wrap up our IBPs, our budget forecasts, start our PMAs... etc, yup... everting. Just remember, we are contributing to our mission of keeping Canada and Canadians safe, secure and prosperous.

Cheers!

Mike

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